

Welcome to the Pinnacle Hotel Whistler Village! We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies will be in effect during your pet's stay.

## 1. Pet Fee

Kindly note that a non-refundable pet fee of \$30 CDN per day (up to a maximum of 5 days) will be charged at check-in. This fee ensures the thorough and essential cleaning required to prepare for our next guest's arrival.

## 2. Pet in Room

We please ask that you do not leave your pet unattended in your guest room or common areas of the hotel. It is important to note that if we receive any noise complaints regarding your pet, we will try to contact you and kindly ask you to return to the hotel.

## 3. Pet control & Containment in Public Areas

Please ensure your pets are always kept on a leash when in public areas of the hotel and be considerate of other hotel guests. Additionally, please note that pets are not permitted in the pool or hot tub area for strict health and safety reasons.

## 4. Acceptable Pets

We happily welcome well-mannered dogs to our establishment. We kindly request that all pet owners ensure their furry friends exhibit safe and respectful behaviour. This includes refraining from biting, excessive noise (like persistent barking), showing signs of illness, or relieving themselves in public areas. To maintain a comfortable environment, we kindly ask that each guest room accommodates no more than two (2) pets. Please note that associated costs are the responsibility of the guest.

## 5. Pinnacle Staff

To ensure the safety and well-being of your pet, our hotel staff will enter your room only under the following conditions: (a) your pet is not present, (b) you are present and able to monitor your pet, or (c) your pet is comfortably secured in a cage.

## 6. Damage to Guest Rooms & Common Areas

Kindly note that any pet-related damages requiring repairs or replacements will be charged to your hotel account. Likewise, in the event of noise complaints leading to refunds for other guests, the corresponding charges will be applied to the pet-occupied guest room.

## 7. Service Animals

We happily welcome service animals who are accompanied by the necessary documentation. While service animals are exempt from any Pet Fee, all other policies remain in effect.

## 8. Release and Indemnification


We kindly request that the guest acknowledges and accepts the responsibility to release, defend, and indemnify the Pinnacle Hotel Whistler Village against any claims or damages associated with their pet or their pet's stay at our establishment.

Thank you for taking the time to review and understand the Pet Acceptance Agreement at Pinnacle Hotel Whistler Village. We sincerely appreciate your cooperation and adherence to these policies, as they enable us to provide a safe and enjoyable experience for all our guests!

Agreed & Accepted by:

 Guest's Printed Name \_\_\_\_\_

 Guest's Signature \_\_\_\_\_

 Guest's Phone Number \_\_\_\_\_

 Pet Name & Type of Pet \_\_\_\_\_

 Room Number \_\_\_\_\_

 Departure Date \_\_\_\_\_

